

Southwest hires low flyers

What most of us wouldn't do to a child with an out of the ordinary name is point at them and laugh. We say most because that's exactly what a Southwest Airlines employee did to one of the company's five-year-old passenger. Abcde (pronounced "ab-city") Redford was about to fly to El Paso, Texas, with her mom when she was openly ridiculed for her unique name.



The employee saw Abcde's name on her passport and began to audibly laugh, loud enough for both the little girl and her mom to hear. He then proceeded to take a photo of the passport and posted it on Facebook.

Southwest Airlines has apologized to Abcde and her mother, but it is not part of the company's policy to divulge how it has dealt with the employee in question. It's not the first time an employee of Southwest has been in the media spotlight for all the wrong reasons. 3, a Southwest baggage handler at Phoenix Sky Harbor Airport was caught on camera throwing a box labeled "living fish". Not a good look.

thetravel.com, 2018