

Qantas

24 July

Dear customer,

Your flight QF2312 scheduled to depart from Townsville to Cairns today 24 July has been cancelled due to a mechanical issue with the aircraft originally scheduled to operate your flight.

The original schedule of your flight was:

Depart Townsville: 11:15 am Friday 24 July
Arrive Cairns: 12:10 am Friday 24 July

This information is supplied in order to assist you to make a claim with your insurance company. It should not be considered as an admission of liability by Qantas Airways to you or any person acting on your behalf.

We regret the disruption to your journey, our airport team is available to look after you so please do not hesitate to request their support should you require it.

For latest information go to Qantas.com